

PIRB Practice Guides

Essential Guidelines for PIRB Professional Plumbers

Understanding Your Plumbing Standing Certificate

Your PSC in Plain English

The Plumbing Standing Certificate is a monthly snapshot of where you stand as a PIRB registered plumber — what PIRB calls your Professional Standing. It shows what is affecting your standing and gives you practical steps to improve.

In simple terms, your standing is influenced by how you keep learning, how consistently you log your CoCs, and how your work performs when reviewed.



THE MISUNDERSTANDING

Many plumbers may think the PSC is a punishment, a disciplinary tool, or a once-off judgement of their ability. It is not.

The PSC is there to help you understand your professional activity, your development, and how your work is being reflected through PIRB systems.



THE MISUNDERSTANDING

Your PSC is a mirror, not a hammer.

It reflects your current Professional Standing based on the information available at the time of issue. As your activity changes, your standing can change.

Your standing is not fixed. It is something you can improve.

WHAT YOUR PSC IS BASED ON



CPD - Keep Learning

Shows that you are keeping your knowledge and skills current.



CoC Logging - Keep recording your work

Shows professional activity, consistency, and accountability.



Audit Outcomes – Keep improving your standard

Shows how your work performs when reviewed, and how you respond to findings.



YOUR PSC IS



A monthly snapshot of your Professional Standing



A professional development tool



A way to track progress over time



A reflection of CPD, CoC activity, and audit outcomes



In your hands



YOUR PSC IS NOT



A punishment



A disciplinary notice



A once-off judgement of your ability



A replacement for registration



A tool to shame plumbers



Something that improves by itself



Your PSC shows where you stand today.

What you do next determines where you stand tomorrow.



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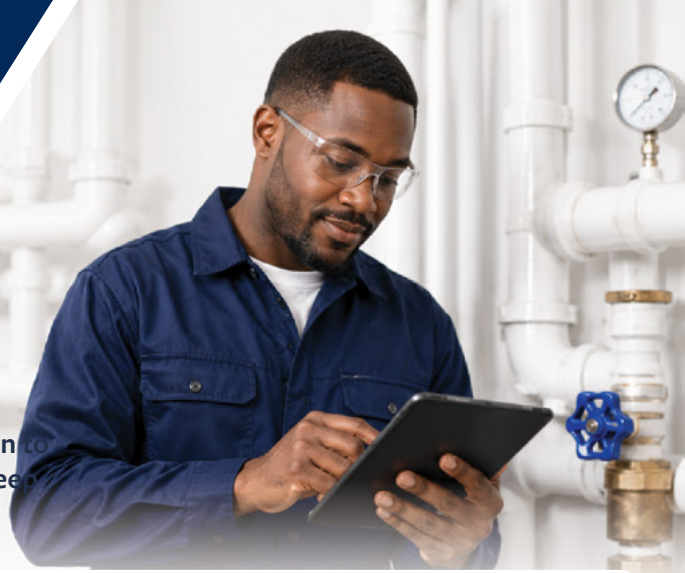
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How to Improve Your Professional Standing (PC)

Improving your PC does not require tricks or shortcuts. It comes down to consistent professional behaviour: keep learning, keep logging, and keep improving the quality of work you are prepared to stand behind.

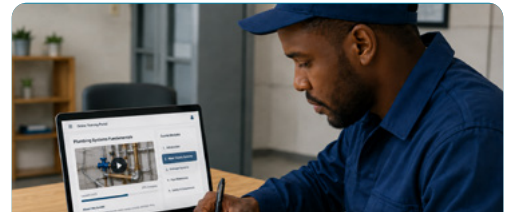


STEP 1 KEEP LEARNING

CPD matters because the industry does not stand still. Regulations change. Materials improve. Standards are updated. A professional plumber must stay current.

PRACTICAL ACTIONS

- ✓ Keep your CPD active
- ✓ Do not wait until your points drop
- ✓ Attend relevant training and industry sessions
- ✓ Use work-based and individual development opportunities
- ✓ Treat CPD as part of being a professional, not admin



“The plumber who stops learning starts falling behind.”



STEP 2 LOG YOUR CoCs CONSISTENTLY

If you do the work, log the work. Consistent CoC logging shows that you are active, accountable, and prepared to stand behind your work.

PRACTICAL ACTIONS

- ✓ Log CoCs timeously
- ✓ Make sure details are correct
- ✓ Keep records and photos where needed
- ✓ Do not delay logging completed work
- ✓ Treat CoC logging as part of professional accountability



“Logging your work shows that you are willing to stand behind your work.”

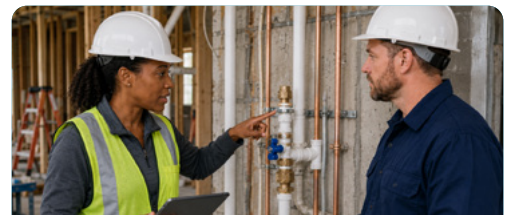


STEP 3 USE AUDIT FEEDBACK PROPERLY

An audit finding is not the end of the world. What matters is how you respond. Audit feedback helps identify where work can be corrected, disclosed, or improved.

PRACTICAL ACTIONS

- ✓ Correct what must be corrected
- ✓ Complete corrective actions on time
- ✓ Use the System Assessment Notice correctly where existing system risks need to be disclosed
- ✓ Keep proper records
- ✓ Learn from repeated findings
- ✓ Ask: “What must I do differently next time?”



“Audit feedback is not there to stop you. It is there to help you improve.”

SIMPLE HABITS THAT IMPROVE YOUR STANDING

- ✓ Check the relevant standards before starting
- ✓ Take clear, before-and-after photos
- ✓ Record existing system issues
- ✓ Communicate clearly with the client
- ✓ Use the System Assessment Notice where required
- ✓ Complete refixes properly and on time
- ✓ Keep your CPD current
- ✓ Log CoCs consistently
- ✓ Learn from every audit



YOUR STANDING IS IN YOUR HANDS

Your PSC will not improve by itself.

- ✓ Keep learning.
- ✓ Keep logging.
- ✓ Keep improving.

The more consistently you act like a professional, the stronger your Professional Standing becomes.

